Revenue Cycle Management

CASE STUDY · PROVIDERS · REVENUE CYCLE

LATEETUD

HEALTHCARE
MICROSOFT PARTNER · AZURE AI · DATAVERSE
CASE STUDY · AUGUST 2026

Recapturing 1,000+ labor hours a month in the revenue cycle.

The largest physician-led radiology practice in the U.S. was absorbing thousands of labor hours a month in repetitive revenue-cycle work. We automated the highest-burden workflows one at a time, taking routine processing off the team while leaving exceptions and consequential decisions with people.

THE CUSTOMER

Physician-led radiology practice. Provider organizations running revenue cycle operations across several disconnected systems.

SCALE

Largest of its kind in the U.S.

SCOPE

Charge recon, record fulfillment

MODEL

Automation + human review

The challenge

- **Repetition at scale.** Thousands of transactions a month, each one needing a careful check, most of them the same.
- **Not every case followed the rules.** Routine work could be automated, but exceptions still needed someone to review them.
- **Experienced staff on routine work.** Skilled people spent their days processing rather than resolving.
- **Manual work was harder to trace.** It was difficult to consistently show what had been checked, changed, and approved.

The solution

Routine work is automated. Consequential actions are checked and approved.

- Charges & records
- Routine work automated
- Exceptions sent to people
- 1,000+ hours returned each month

We started with two of the highest-burden workflows: charge reconciliation and record fulfillment. For routine processing, the system prepares the action and checks it against defined requirements. Anything consequential or outside those requirements goes to a person before it is completed.

OUTCOMES · MEASURED

Outcomes are the customer's own, from their revenue-cycle engagement.

1,000+
labor hours recaptured every month.

~74%
of the repetitive processing load removed.

Daily
charge reconciliation runs automatically.

100%
of automated actions logged for audit.

WHAT MADE IT WORK

More than 1,000 of the 1,350+ monthly hours previously spent on repetitive processing were returned to the team. Routine charge reconciliation could run every day, while exceptions still went to people.

As volume grows, more of the routine work can be absorbed by automation rather than requiring staff to process every transaction by hand.

START A CONVERSATION

Point us at one of your highest-burden workflows: charge reconciliation, denials, record fulfillment, or another repetitive process. We will map the work, measure the time it takes today, and identify what can be automated.

Pawan Jadhav
Chief Executive Officer

pawan.jadhav@lateetud.com
lateetud.com · 888-801-3505