OnboardMD.

Streamline provider onboarding.

A provider onboarding and lifecycle platform on Microsoft Power Platform, covering onboarding, credentialing, enrollment and offboarding, with tasks dispatched across every team and delays escalated before a start date slips.

LATEETUD

MICROSOFT AI PARTNER
POWER PLATFORM · COPILOT
SOLUTION BRIEF · AUGUST 2026

THE GAP IT FILLS

Agents chase the work. People approve what matters.

OnboardMD receives new provider data from ATS or HR, then **agents dispatch and chase 93 tasks across HR, IT, Credentialing, Risk, and Facilities**. A document-intake agent classifies and validates uploads, an escalation agent flags a slipping start date before it becomes an emergency, and a provider-assistant agent answers new-hire questions in the portal. The consequential steps, meaning credentials and contracts, stay human-gated, and nothing commits unnamed.

$58M
Increased revenue potential

66K
Annual hours returned to ops

80%
Reduction in weekly calls

THE AGENTIC LAYER · PROPOSE · VERIFY · APPROVE

Agents do the chasing; the human gate stays on anything consequential.

Onboarding agent
Dispatches and chases the 93-task sequence across every team.

Document-intake agent
Classifies and validates uploads with AI, so there is no manual sorting.

Escalation agent
Flags a slipping start date before it becomes an emergency.

Provider-assistant agent
Answers new-hire questions in the portal, day or night.

The human gate
Credentials and contracts are approved by a person. Always.

THE PLATFORM · ONE CORE, SIX CAPABILITIES

Built with self-service in mind, with no dependency on IT.

Core Platform
Task assignment, progress tracking and operational and performance insights, forming the spine every capability runs on.

Provider Portal
Provider access to assigned tasks and interaction with hiring managers and business teams.

Modular Frameworks
Optional, covering negotiation terms, contracts, enrollment, preceptorship and more.

Extensible Platform
Connects seamlessly to third-party applications including ServiceNow, EMRs, DocuSign and eFax.

Ease of Administration
Self-service by design, built to avoid dependency on IT.

Reporting & Insights
Overall insight and control, with clear SLA and KPI expectations from day one.

ON MICROSOFT POWER PLATFORM

- Receives new provider data from **ATS or HR systems**.
- Connects to **ServiceNow, EMRs, DocuSign, eFax** and more.
- Provider portal to **review and execute contracts**.
- SLA / KPI tracking for **every team and executive leadership**.

USER FEEDBACK · ★★★★★

> "It's just easy to input the information, and it saves double work for me instead of tracking independently. Cuts my prep time before onboarding meetings in half.
> ONBOARDING COORDINATOR

> "What would take me nearly 10 minutes of searching e-mails now takes about 1 minute. I can clearly see what needs to be done, when, and for what provider.
> OFFBOARDING — PROVIDER OPS

START A CONVERSATION

Pawan Jadhav
Chief Executive Officer

pawan.jadhav@lateetud.com
lateetud.com