Attending.

One orchestration layer for every agent you'll ever run.

Every vendor ships an agent, and each one arrives as a separate door, identity and log. Attending is the control plane above them all, running in your own Azure tenant.

LATEETUD

AI CENTER OF EXCELLENCE
MICROSOFT PARTNER · AZURE SERVICES
SOLUTION BRIEF · AUGUST 2026

THE GAP IT FILLS

The vendors ship agents. Attending governs them. Every platform in the estate arrives as its own door, identity and log. None of them decides which agent should answer, enforces policy before it acts, or leaves a single audit trail across all of them. Attending adds that layer, sitting above the agents rather than replacing them.

FOR STAFF

One door

not five assistants

One place to ask, in Teams or M365. Attending reads intent and routes to the right agent, so staff never have to learn which vendor owns what.

FOR RISK

One audit trail

not one per vendor

Every routing decision and action, logged in one place under your own Entra identity. Risk can finally say what AI did, on whose behalf.

FOR THE CIO

Agent N+1

incremental, not another program

The next agent, whether that is knowledge, HR or finance, plugs into the plane you already own, so a new agent becomes configuration rather than a new procurement.

WHERE IT SITS · ONE PLANE, EVERY AGENT

The model proposes · code decides · a person approves

Staff
Teams · M365 · API

→

Attending control plane
intent → policy gate → human approval

→

Agents
ITSM · Knowledge · HR · Finance

→

Systems of record
Epic · Oracle · Workday · ServiceNow

ENTRA ID · RBAC · KEY VAULT · MANAGED IDENTITY · CENTRALIZED LOGGING · AUDIT TRAIL

WHY NOW

The sprawl is starting

Staff can't tell which assistant to ask. Risk can't say what AI did on whose behalf. Left alone, you're renting the orchestration layer from your vendors, one agent at a time.

WHAT IT IS

A control plane you own

It sits above every agent, both the ones you build and the ones your vendors ship. It reads intent, enforces policy before anything executes, and hands over to a person when self-serve runs out.

WHY THIS STACK

Azure-native, licences you own

Azure AI Foundry on Functions or Container Apps, with Entra ID for identity, Key Vault for secrets and Teams as the door. It governs the agents you didn't build, along with whatever the business buys next quarter.

DELIVERY MODEL

Attending is a partner-built solution framework, not licensed software. Lateetud delivers it as an engagement, deployed into your own tenant. The orchestration layer, policy gates and audit plane all carry forward, which is what makes delivery fast, but every implementation is wired to the agents already in your estate.

Proven where the sprawl was real. It was first wired against a live ITSM copilot at an eight-hospital health system, handling ticket create, update and close through a single plane, with knowledge, HR and finance agents built to plug into the same layer next.

START A CONVERSATION

Book the 90-minute architecture session and leave with a scoped POC and a baseline worth measuring.

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